

Nixalite® Order Form

Sold To		Ship To	
Company Name		Company Name	
Attention		Attention	
Address		Address	
City, State, Zip		City, State, Zip	
Email		Email	
Phone	Fax	Phone	Fax
Project/Job Name & Address:			

Please make sure all information is correct. Nixalite of America Inc reserves the right to charge \$11.00 for order changes or cancellations.

Enter the Item#, Description, Quantity, Price Each and the Total for the quantity ordered. Specify all hardware required for the job.

Item #	Description	Quantity	Price Each	Total Price
Shipping & Handling not included in product price. Contact Nixalite for S&H cost.			S&H	
6.75% tax collected for Illinois consumers only. All others pay directly to their state.			Illinois Tax	
US & Canada - \$30.00 USD min. order + S&H. International Orders - \$100.00 USD min. order + S&H			TOTAL	

Restocking fees will be applied to all order returns and order cancellations. No returns after 30 days from invoice date.

Credit Card - Nixalite accepts Visa, MC, AMEX and Discover credit cards		Check or Net 30	
Card Number:	Expires:	Check Amt:	Check #:
Cardholder Name:	*CVV2:	Make checks payable to: Nixalite® of America Inc	
Card Billing Address:		Purchase Order #	
Signature:	Date:	Written Purchase Order is required. Nixalite credit terms and policies apply to all customers with established credit terms. Service charges will be applied to all past due orders.	
All orders must be signed and dated.			
Print your name:			

*CVV2 - Required to complete credit card transaction. VISA, MC and Discover; 3 digit code on back of card to right of signature space. AMEX; 4 digit code printed on front of card.

See next page for **Ordering Information, Return Policies and Nixalite's Privacy Policy**

Nixalite® Ordering Information

Shipping & Handling:

- All orders ship FOB East Moline, Illinois.
- Orders for in-stock items are shipped in the order they are received. Most orders ship within 3 business days. This does not include weekends or holidays.
- When shipped by ground UPS or truck freight, allow 5 to 10 business days after shipment for delivery.
- Air delivery is available upon request for most items.
- Oversize and/or heavy items require additional shipping and handling fees and may require additional delivery time.
- Alternate shipping services and methods may be available, contact Nixalite of America Inc for details. Handling fees may apply.
- We attempt to ship orders complete, however partial shipments may be necessary at times.
- Shipping & handling fees are non-refundable.

Payment Terms:

- Visa, Master Card, American Express, Discover Card, Wire Transfer or Money Order with order placement.
- Check with order. Orders paid by check subject to holding period before shipment.
- We do not offer COD shipments.
- Net 30 Open Account terms available with approved credit and a written purchase order.
- Past due accounts subject to a 1.5% monthly service charge on unpaid balance plus collection costs.
- All transactions subject to government regulations at time of purchase.

Damaged Goods:

All damaged shipments must be reported to Nixalite® of America Inc immediately for proper claim handling.

Return Goods Authorization Program:

- There is a 20% restocking charge on all returns with a minimum restocking charge of \$20.00. No returns after 30 days.
- Contact Nixalite to request a Return Authorization form (RA). This form is available by e-mail, fax or postal service.
- Approved returns must be returned within 30 days of order invoice date. The completed Return Authorization form MUST accompany the return shipment.
- All return shipment must be prepaid to:
Nixalite® of America Inc
Shipping & Receiving
1025 16th Avenue
East Moline, IL 61244
- Credit will be issued only for new, unused items returned undamaged and in good condition in the original packaging.
- No credit for partial returns or returns without a completed and approved Nixalite Return Authorization form.
- Shipping & handling fees are non-refundable.

Canadian Orders:

- All commercial orders must be accompanied by a valid GST number and import broker information (if not using UPS).
- UPS will act as the import broker on orders shipped by them, if another import broker is not specified.
- Canada invoices DO NOT include import tariffs, taxes, duties or fees. All additional fees are the responsibility of the customer.

International Orders:

- Please contact Nixalite® of America Inc for ordering information, product availability and payment options.
- International invoices DO NOT include import tariffs, taxes, duties or fees. All additional fees are the responsibility of the customer.

Nixalite® Privacy Policy

We are committed to protecting your privacy and will only use the information we collect to process your order and to provide you with more personalized service. We do not sell or rent our customer list to anyone.

When placing an order, we ask you to provide information including your name, phone numbers, mailing address, shipping address, e-mail address and credit card information. All customer information is stored on a highly secured server.

To continuously assess the value of our customer service, we may track the way customers use our information; however, this is analyzed only in the aggregate and not at the individual level. To this end, the information you provide us will help us tailor our communications and product offerings so that you receive more of what you want and less of what you don't want when shopping with us. We do not sell or rent our customer list to anyone.

With your permission, we may from time to time, send you information on special offers, events or industry news. You can elect not to receive this information from us at any time by contacting us by phone, fax or email.

If you do receive informational or promotional e-mail, faxes or mailed correspondence from Nixalite®, you will also receive the information on how to prevent future correspondence. To do so now, contact Nixalite® at ;

Nixalite® of America Inc
PO Box 727
1025 16th Avenue
East Moline IL 61244-0727
Ph: 800.624.1189 or 309.755.8771
Fx: 800.624.1196 or 309.755.0077
Email: birdcontrol@nixalite.com
Web: www.nixalite.com